





#### **Hard Questions**

# Job Interview

### What are your weaknesses?

Why are they asking?
To gauge your self-awareness and openness to self-improvement.
How should you respond?
Mention a specific area you're working to improve, highlighting your proactive steps and growth mindset.



# Can you give an example of a time when you had to defend a decision?

Why are they asking?
To assess your confidence in your decisions.
How should you respond?
Share a situation where you stood by your decision, explaining your rationale.



# Tell me about a time you faced an ethical dilemma at work.

Why are they asking?
To assess your ethical standards and decision process. How should you respond?
Detail a specific instance, focusing on the actions you took to uphold integrity.



### Describe a time you dealt with a difficult customer.

Why are they asking?

To evaluate your customer service skills and ability to manage stress and conflict.

How should you respond? Provide an example where you navigated the situation while maintaining professionalism.



### Tell me about a time you missed a deadline.

Why are they asking? To understand your time management skills and how you handle setbacks.

How should you respond? Be honest about the circumstances, emphasize and how it changed your approach.



# Why do you want to leave your current role?

Why are they asking? To identify your motivations and ensure they align with the company.

How should you respond? Focus on seeking opportunities for growth, new challenges, or alignment with career goals.



### What sets you apart from the other candidates?

Why are they asking?
To find out what unique value you can bring to the team.
How should you respond?
Highlight your unique skills, experiences, or perspectives that directly benefit the role you're applying for.



# How do you handle delivering bad news to a client or manager?

Why are they asking? To see your communication and empathy skills in difficult conversations.

How should you respond? Discuss your approach to being solution-focused.



# How do you decide what to delegate and to whom?

Why are they asking?
To evaluate your leadership and management skills.
How should you respond?
Explain how you assess skills, workload, and development needs of team members to delegate tasks appropriately.



# What are your salary expectations?

Why are they asking? To determine if your expectations align with the budget.

How should you respond? Provide a range based on your research of industry standards and your experience.



#### How do you handle stress?

Why are they asking?
To learn about your resilience and ability to manage pressure.
How should you respond?
Describe your effective stressmanagement techniques and how they help maintain your performance.



### How do you handle conflict with coworkers?

Why are they asking?
To assess your interpersonal skills and how you contribute to a harmonious work environment, How should you respond?
Highlight your ability to communicate openly aiming for a collaborative resolution.



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# UGANDA NATIONAL BUREAU OF STANDARDS

**Quality Everywhere**